

August 2016

General Terms & Conditions

Medstrom value your custom and respectfully remind you that payment terms are net 30 days from the invoice date. Please therefore send payment within 30 days, as Medstrom reserves the right to charge interest at the rate of 8% per annum on any overdue invoices. Invoices that are not challenged within fourteen days of the invoice date, remain due 30 days from their original invoice date.

Any prices quoted exclude VAT and are valid for 30 days from the date on this document. Where a quotation is for capital purchase, these products shall be delivered within 45 days, unless a different timescale has been pre-agreed. Title shall pass to the customer as soon as Medstrom has received payment for the products in full. Any rental products shall be delivered within the stated service level agreement (SLA).

Medstrom service personnel expect to be granted the right to enter customer premises during reasonable times in order to provide service to equipment under a warranty or maintenance contract. Equipment maintenance, repair and/or call-outs may be subject to additional charge for items that are not covered under a warranty or maintenance contract, or where reasonable access has been refused.

If you have any invoice queries, please contact us on 0845 371 1717 or by email at sales@medstrom.co.uk quoting the reference at the top of your invoice.

E&OE.

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